

URBAN95

Stakeholder Engagement Report (19-24 Months)

Technical Partners



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List of Abbreviations Used

AWC – Aanganwadi Centre
CBW – Capacity Building Workshop
CFFTJ - Child- and Family Friendly Traffic Junctions
CPZ - Children Priority Zones
CSG – Child Safety Guidelines
DD ICDS – Deputy Director, Integrated Child Development Services
ECCD – Early Childhood Care Development
ECD - Early Childhood Development
EE – Executive Engineer
FGD – Focused Group Discussions
ITC – Infant, Toddler & their care- givers (ITC)
KMBC - Knowledge Management & Behavior Change & Communication
M&E - Monitoring & Evaluation Framework
MoMs – Minutes of the Meetings
NACTO – National Association of City Transportation Officials
PHC – Primary Health Centre
PMSU – Project Management Support Unit
PMU – Project Management Unit
PRI – Public Representatives Institutions
PWD – Public Works Department
RA – Research Associate
RBA - Rapid Behavioral Assessments
SE – Superintending Engineer
SFK – Street for Kids
SMT – Senior Management Team
SP – Sensory Park
TAG – Technical Advisory Group
TL – Team Leader
TT, BvLF India – Technical Team, Bernard van Leer Foundation, India
UD – Urban Design
UDI – Urban Development & Institutional
UMC – Udaipur Municipal Corporation
USCL – Udaipur Smart City Ltd.
WZCC- West Zone Cultural Centre

1. Background

This report covers the information on the engagements done with various stakeholders in the months of August'22 to January'23 under the Urban95 Phase-II with reference to various activities.

2. About Urban95 Program

The Bernard van Leer Foundation's Urban95 initiative seeks to make lasting change in the city landscapes and in the opportunities that shape the crucial first five years of children's lives. It is rooted in the belief that well-functioning neighborhoods in urban areas foster strong communities as well as economic development. BvLF supports citywide initiatives through technical and financial support to partner cities.

3. Urban95 Phase-II

Following Urban95 Phase-I, Udaipur has now entered Urban95 Phase-II, which focuses on scaling up and sustainability of various "lighthouse" projects in neighborhoods, streets and junctions, parks, and health facilities, incorporating Urban95 components in the policy. It promulgates the idea to build a broad coalition of support using trainings and peer learning, enhancing the institutional capacity and to involve relevant stakeholders in initiatives and projects.

4. Summary of the Events held

Widespread stakeholder engagements were done with respect to the various events held from August'22 to Jan'23. Various events were held in these months. The details of these events are as under:

A. Inauguration of the Child Priority Zone

- 1) The Child Priority Zone of Ashok Nagar was jointly inaugurated on 30th Sept'22 by Hon'Mayor Mr. Govind Singh Taunk, Dy. Mayor Mr. Paras Singhvi & Ms. Rushda Majeed, Country Representative, BvLF India. Caregivers from the neighbourhood, UMC Engineers & team members from PMSU & PMU team also joined the event.



Inauguration of the Child Priority Zone – Ashok Nagar

a) Preparatory works

PMU targeted various on-ground engagement activities comprising the starting of the on-ground implementation by the contractor, site cleaning etc. for hosting the inauguration event successfully. Details of the various preparatory works are as below:

- a) A meeting was held with Aditya Ameta, Junior Engineer of Ward 61 in which the Semi-permanent work details were discussed along with the action plan to execute the on-ground engagement.
- b) Site cleaning was started after the issuance of the work order to the contractor.
- c) From 23rd September'22 onwards semi-permanent work on site was started, which included boundary wall cleaning, intersections cleaning and paint-putty work.



Site Cleaning

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Starting of the Semi-Permanent works at the CPZ –Ashok Nagar



Shot on OnePlus
By Rahul Rathi



Painting work on the boundary walls

B. 1st Capacity Building Workshop organised on 22nd Dec '22

The 1st Capacity Building Workshop (CBW) under the Urban95 Phase-II was organized on Thursday, 22nd December '22 at Board Meeting Room, UMC and was attended by approx. 60 participants (mix of in- person- 39 nos. and virtually on Zoom Platform- 19 nos.). The CBW-01 was organised on the theme of "Site

Finalization” in which various parameters for site finalization along with the overall process adopted by PMU in finalizing the project sites was explained in detail to acquaint the participants with the data driven decision making.



Participants attending the 1st CBW

C. Inauguration Event of the Semi-Permanent Project implemented at PHC Sec-11, Hiranmagri

The Semi-Permanent project implemented at Public Healthcare Centre, Hiranmagri Sec-11 was inaugurated on 21stJan'23 by Dr. Shankar Bamnia, CMHO, Medical & Health Department, Mrs. Ragini Damor, Deputy Commissioner UMC, Mrs. Chandrakala Boliya Ward Councillor, Mr. Mukesh Pujari, Superintendent Engineer & Mrs. Shashibala Singh, Executive Engineer in the presence of Mr. Vaibhav Saroha, DPM, Medical & Health department, Dr. Prena, Medical Officer, PHC Hiranmagri, Sec-11 and officials from several departments including UMC, Medical & Health department, PHC staff and team members from PMSU & PMU teams.



Inauguration of the Semi-permanent projects at the PHC Sec-11, Hiranmagri



Seating arrangements, floor games



Parking for two wheelers along with the marking lines



Media Coverage of the inauguration event

अर्बन-95 के तहत चाइल्ड फ्रेंडली के लिए नवाचारों का शुभारंभ आज

ब्यूरो नवज्योति/उदयपुर। नगर निगम एवं बर्नार्ड वेन लीयर फाउंडेशन द्वारा संचालित अर्बन-95 द्वितीय चरण प्रोग्राम के अंतर्गत प्राथमिक स्वास्थ्य केंद्र माछला मगरा को चाइल्ड फ्रेंडली बनाने के उद्देश्य से किए गए नवाचारों का शुभारंभ 21 जनवरी को सुबह 9.30 बजे जिला कलेक्टर ताराचंद मीणा के आतिथ्य में होगा। इस अवसर पर नगर निगम महापौर गोविंद सिंह टांक, नगर निगम आयुक्त एवं मुख्य चिकित्सा स्वास्थ्य अधिकारी भी बतौर अतिथि मौजूद रहेंगे।

**माछला मगरा में जिले का पहला चाइल्ड फ्रेंडली पीएचसी शुरू
कार्टून कैरेक्टर करेंगे बच्चों का मनोरंजन,
पैरेंट्स को मिलेगी टीकों की जानकारी**

उदयपुर। जिले का पहला चाइल्ड फ्रेंडली प्राथमिक स्वास्थ्य केंद्र (पीएचसी) शनिवार को माछला मगरा में शुरू हुआ। इसे इस तरह फैला दिया गया है ताकि बच्चों से उनमें बच्चों का लगा रहे और उनसे अस्पताल के नाम का डरक न रहे। टीकों पर चित्र कहानियों के अलावा तरह-तरह के कार्टून कैरेक्टर उनका मनोरंजन करेंगे। नगर निगम और बर्नार्ड वेन लीयर फाउंडेशन के सहित अर्बन-95 प्रोग्राम के तहत इस सेंटर को विकसित किया गया है। बच्चों के लिए मूग, भयस्क, मनोरंजक और आसपासक बनाने के लिए इसमें कई प्रयोग किए हैं। इसके साथ अधिभाषकों के लिए भी कई जानकारीयें इसमें पेंटिंग के माध्यम से दी गई हैं। चेचक



पेंटिंग पुराण के अलावा केंद्र की बाहरी रेलिंग पर कार्टून चित्र बनाए गए हैं। खिलाई भी रखे गए हैं। वेक्सीनेशन रूम को नया स्वरूप दिया है, ताकि जहां बच्चों का ठीक से भय खत्म हो। सेंटर के रेनोवेशन के लिए निगम ने 4.5 लाख रुपये खर्च किए हैं। सीएमएचओ डॉ. शंकर बार्मानिया ने कहा कि अस्पताल को लेकर बच्चों में अनजाना डर होता है। इसके चलते वे जलूत के समय भी वहां ज्यादा समय देना पसंद नहीं करते। उनके नजरिए से डिजाइन इस पीएचसी से निश्चित ही उनका भय खत्म होगा और अभिभावक इन सेंटरों का अच्छे से लाभ ले पाएंगे। केंद्रों में बच्चों के लिए डेडिकेटेड जॉन बनाना अच्छा प्रयत्न है। निगम उपयुक्त राशि डामोर ने कहा कि बच्चों से जुड़े स्थानों को अगर बच्चों की रीति के अनुसार तैयार किया जाए तो वे जरूर वहां जाना पसंद करेंगे।



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- <https://udaipurtimes.com/news/PHC-flourished-with-child-friendly-innovation/cid9780471.htm>
- <https://www.themooknayak.com/health/so-that-the-children-do-not-feel-afraid-the-city-should-be-improved-from-their-point-of-view>

Media coverage of the Inauguration event of the semi-permanent intervention implemented at PHC Sec-11, Hiranmagri

5. Meetings/Workshops

A. BvLF Global Team visit to Udaipur City for reviewing the progress under the Urban95 Phase-II

A Global team from BvLF visited the Udaipur city on 12th & 13th August'22 for evaluating the progress of various projects under the Urban95 Phase-II. This team included two members – Ms. Victoria Chavez Barriga, Urban95 Officer & Ms. Laura Ochoa Foschini, Lead, Early Years. In this duration meetings were organized and site visits were conducted to project sites.

A. Meeting organized at Smart City Conference Hall

Meeting was organised on 12th August'22 for sharing the project progress with the global experts. PMU team presented the progress in detail through project presentations. Suggestions were also received which were later incorporated.

Key outcomes of the meeting

- i In the meetings PMU team presented the progress on the various implementation projects, viz., development of 1.5 kms child friendly shared street & 03 family friendly junctions, Child Priority Zones, Sensory Park ,Semi-Permanent interventions of PHC Sec-11 & AWC Manoharpura.
- ii Designs of the implementation projects were discussed in details with the global experts. Experts from PMU also shared information related to the semi-permanent interventions to be done under the 1.5 kms child friendly shared street & 03 family friendly junctions, Child Priority Zones & Sensory Park for testing as well as to observe behavioural responses.
- iii Various documents/reports prepared under the project, viz. Child Safety Guidelines, ITC Master Checklist, ECD Policy, Rapid Behavioural Assessment, Rapid Action Plan were shared & discussed. Suggestions were provided by the global experts on the presented documents which were incorporated at the later stages.

B. Field visit to the Sites

- i Site visit were conducted to the existing sites of the projects to be implemented under the Urban95 Phase-II to better understand the site dynamics, ITC patterns & behaviour.
- ii Field visits were conducted to the Gulab Bagh (Sensory Park), sites of Child Priority Zones – Hanuman Nagar & Neemach Kheda, site of Saheli marg. Sites of the Urban95 Phase-I were also visited which included the Naiyon ki Talai chowk, vidhya bhawan road for understanding the post implementation scenarios.



Global team members attending meeting with PMSU, PMU & Parents+ in the Smart city conference hall



Left - Global Team members visiting the Urban95 Phase-I tactical site of Naiyon ki Talai Chowk & Phase-II CPZ site of Hanuman Nagar Park

नीदरलैंड विशेषज्ञ देख रहे हमारे पार्क व आंगनबाड़ी

अर्बन 95 परियोजना के कार्यों का जायजा लिया

उदयपुर शहर को बच्चों के लिए सहज, सुन्दर, सुगम और सुरक्षित बनाने के उद्देश्य से चलाई जा रही अर्बन 95 परियोजना को देखने नीदरलैंड के दो विशेषज्ञ उदयपुर पहुंचे। सदस्यों ने शहर के उद्यानों, सड़कों, आंगनबाड़ी और प्राथमिक स्वास्थ्य केंद्रों आदि का जायजा लिया। परियोजना प्रबंधक अमित उपाध्याय ने बताया कि बर्नार्ड वेन लीयर फाउंडेशन, नीदरलैंड्स से विकटोरिया और लौरा ओकोवा फोरिचनी 2 दिन के लिए उदयपुर प्रवास पर रही। इस दौर का उद्देश्य शहर को

बच्चों के लिए बेहतर बनाने तथा उसे अंतर्राष्ट्रीय स्तर पर चाइल्ड फ्रेंडली-लाईट हाउस सिटी के रूप में पहचान दिलाने को लेकर तकनीकी सुझाव देना था। पहले दिन टीम ने गुलाब बाग स्थित लोटन मगरी और हाथी वाला पार्क विजिट किया। यहां निगम द्वारा प्रस्तावित चाइल्ड सेंसरी पार्क से संबंधित तकनीकी पहलू समझे और सुझाव दिए। इसके बाद भीतरी शहर के नाइयों की तलाई चौक को देखा। इसके बाद अशोक नगर स्थित हनुमान पार्क और चाचनलयर का निरीक्षण किया। इस क्षेत्र को इस वर्ष बच्चों के लिए चाइल्ड फ्रेंडली नेबरहुड के रूप में विकसित किया जाना प्रस्तावित है।

टीम ने नीमच खेड़ा क्षेत्र में आंगनवाड़ी केंद्र, प्राथमिक स्वास्थ्य केंद्र, अपना जतन केंद्र बाल गृह, विद्या भवन मार्ग और आसपास के क्षेत्रों का भ्रमण कर अभिभावकों से मुलाकात की।
तकनीकी सत्रों में दिए महत्वपूर्ण सुझाव : निगम स्थित स्मार्ट सिटी हॉल में कार्यशाला में शहर में रहे विभिन्न नवाचारों और प्रस्तावित प्रोजेक्ट्स सम्बन्धी प्रस्तुति अर्बन 95 और पैरेंट+ टीम द्वारा दी गई। क्रिडस फेसिटिवल, आंगनवाड़ी सेफ्टी ऑडिट, व्यवहार आधारित अध्ययन, चाइल्ड सेफ्टी गाइड-लाइन जैसे दस्तावेजों पर ग्लोबल टीम ने सुझाव दिए।

अर्बन-95 ग्लोबल टीम ने शहर को चाइल्ड फ्रेंडली बनाने की देखी संभावनाएं

उदयपुर नगर निगम द्वारा शहर को बच्चों के लिए सहज, सुन्दर, सुगम और सुरक्षित बनाने के उद्देश्य से चलाई जा रही अर्बन 95 परियोजना के अंतर्गत नीदरलैंड्स से आई 2 सदस्यीय तकनीकी विशेषज्ञों की ग्लोबल टीम ने शहर का दौरा किया। इस दौरान टीम ने शहर के उद्यानों, सड़कों आंगनबाड़ी और प्राथमिक स्वास्थ्य केंद्रों आदि का जायजा लिया। परियोजना प्रबंधक अमित उपाध्याय ने बताया कि बर्नार्ड वेन लीयर फाउंडेशन, नीदरलैंड्स से विकटोरिया और लौरा ओकोवा

फोरिचनी ने अपने 2 दिवसीय दौर में विभिन्न स्थानों को देखा और सम्बंधित जानकारी ली। पहले दिन टीम ने गुलाब बाग स्थित लोटन मगरी और हाथी वाला पार्क विजिट किया। यहां निगम द्वारा प्रस्तावित चाइल्ड सेंसरी पार्क से सम्बंधित तकनीकी पहलू समझे और अपने सुझाव दिए। इसके पश्चात भीतरी शहर के नाइयों की तलाई चौक को देखा। दूसरे दिन टीम द्वारा नीमचखेड़ा क्षेत्र में आंगनवाड़ी केंद्र, प्राथमिक स्वास्थ्य केंद्र, अपना जतन केंद्र बाल गृह आदि का निरीक्षण किया।

Media coverage of the global team visit to Udaipur

B. Progress Review Meeting held with UMC officials

A Progress Review Meeting was held on 25th August'22 under the chair of the UMC Commissioner which was attended by members from PMSU & PMU &

Parents+ teams. PMU team presented the status of the implementation projects & various documents/reports prepared under the Urban95 Phase-II.

2.1 Key outcomes of the meeting

- i Progress of the projects was discussed in details with the UMC Commissioner and the reasons of the delays observed were shared in details by the Team Leader. It was shared that the delays observed with the progress are due to finalizing multiple projects for on-ground Implementation, site location variation and redesigning the projects as highlighted in the PSC meeting, etc. It was also assured to the UMC commissioner that the Program's progress will be visible shortly in the city.
- ii Suggestions were shared by the UMC Commissioner on the presentations of development of 1.5 kms Child Friendly Shared Street & 03 Family Friendly Junctions & Child Priority Zones which were mostly related to the implementation stages, to which it was assured by the PMU team that these suggestions will be taken care.
- iii Financial mechanisms & strategies for implementation of the projects were discussed. It was suggested by the UMC Commissioner to move forward toward the on-ground implementation of the projects.
- iv PMU highlighted on provisioning Stakeholder engagement meetings (Ward Councilor, concerned citizen from the neighborhood, etc.) for every project planned for Implementation under Urban95 Program as this shall give insights to the stakeholders on the project progress & their involvement shall help reduce the challenges at the time of on-ground implementation.
- v On the implementation projects, suggestions were shared by the UMC Commissioner which was taken into consideration by the PMU team. Strategies for implementation of these projects were also discussed with their respective costs. The Minutes of the Meetings are annexed for reference as Annexure-1.

C. 2nd Project Steering Committee Meeting organized on 29th Sept'22

The second Project Steering Committee (PSC) meeting under the Urban95 Udaipur Phase-II was organized by Udaipur Municipal Corporation (UMC) in the conference hall of Udaipur Smart City Limited on 30th Sept'22 between 12:00 am to 2:00 pm. The objective of this meeting was to review the program progress and to provide approvals on the costs of the various projects/ program activities/ documents presented by the Program Management Unit (PMU) comprises of ICLEI-SA & Ecorys and Parents+ comprises of Jatan Sansthan with the support of Program Management Support Unit (PMSU) under the Urban95 Udaipur Phase-II Program.



2nd PSC Meeting at Smart City Conference Hall

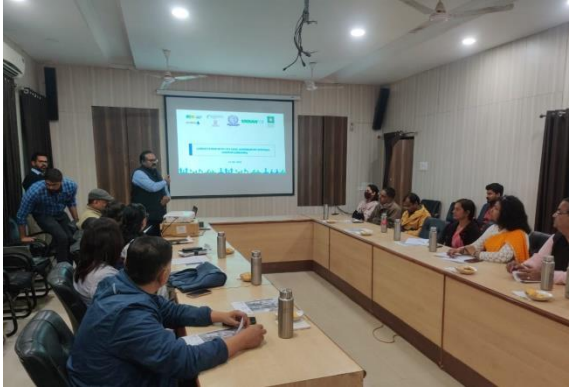
3.1 Key outcomes of the meeting

- i Approvals were given by the PSC Committee members on the conceptual design & presented costs of the Child Priority Zone of Ashok Nagar, 1.5 kms Connected Shared Street and 03 Children & Family Friendly Traffic Junctions and the Sensory Park.
- ii Approvals were provided on the presented documents which included Monthly Progress Reports (13-18), Stakeholder Engagement Reports (13-18), Yearly Program Assessment Report and Monitoring & Evaluation Framework
- iii Progress Documents were presented for discussion and the relevant target timelines for finalizing were approved.
- iv Team Leader shared the on-ground engagements with reference to the Child Priority Zone & the PHC, Sec-11, Hiranmagri on which it was advised to closely monitor the on-ground implementations and to coordinate with the contractors for achieving better results as these projects are different in nature & targeting behavioral outcomes.
- v Target timelines were presented by the Team Leader on which it was advised by the UMC Commissioner to adhere to the timelines and to complete the targeted activities.

D. Dissemination of the Rapid Behavioural Assessment (RBA)

The dissemination of the **Rapid Behavioural Assessment (RBA)** conducted under the Urban95 Phase-II was held on 15th Dec'22 in the mini meeting hall of UMC under the chairmanship of Mrs. Chetna Bhati, Deputy Superintendent of Police, Udaipur from 12:30 PM to 2:00 PM. In this meeting Project Management Unit (PMU), Urban95 Phase-II in coordination with PMSU, Urban95 Program organized the dissemination session of RBA with the concerned stakeholders in which the outcomes of the RBA exercise along with the challenges faced were presented in details.

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Participants attending the RBA dissemination session

6. Engagements done/Stakeholders met in the city

To make progress under the project activities various stakeholder engagements were conducted from July'22 to Jan'23. These stakeholder engagements include officials from Government departments including Urban Improvement Trust (UIT), Medical & Health, Integrated Child Development Services (ICDS), Education department etc. while the other stakeholders includes representatives from NGOs/CBOs/various communities. Interactions with UMC officials were conducted on need basis and were involved in finalization of various activities.

Engagements of August'22

1. A meeting was held on 23rd Aug'22 with the Mayor UMC with regards to the **Semi-Permanent projects from Phase-I. PMU team also presented the progress of the Urban95 Phase-II before the Mayor UMC.**
 - 1.1 **Key outcomes of the meeting**
 - i The semi-permanent project related to the PHC Sec-11 was approved by the Mayor UMC for its implementation.
 - ii PMU team to further follow with UMC officials for the tendering process of the semi-permanent project.
2. A meeting was conducted on 18th August'22 with regards to **creating the permanent tab of the Urban95 Program on the UMC website** with the Executive Engineer UMC.
 - 2.1 **Key outcomes of the meeting**
 - i Progress on the activity was discussed with Executive Engineer on which it was shared by him that the process is already started he will let the team know about preparing/finalizing the details once UMC completed the tendering process for the same.
3. A meeting was conducted with Mr. Mukesh Chandra Pujari, Superintending Engineer, UMC & Udaipur Smart City Limited (USCL) on 24th August'23 to discuss the process for taking the **Semi-Permanent Projects** into the tendering process.
 - 3.1 **Key outcomes of the meeting**
 - i It was shared during the meeting by the SE that the file for the semi-permanent can be initiated for tendering process.
As per the meeting the regular follow ups were done with various officials, but due to the strike at UMC the overall tendering process was delayed.

Engagements of September'22

1. Stakeholder Engagement Meetings

Stakeholder Engagement Meetings were organized at PHC Sec-11, Hiranmagri & with the users of the Saheli Marg site (1.5 kms shared street) with an objective to sensitize, to make them aware about the project and to take their suggestions on the designs prepared.

1) Semi-permanent intervention at PHC Sec-11, Hiranmagri

Stakeholder Engagement Meeting was organized at the PHC Sector-11, Hiranmagri for sensitization & awareness for the semi-permanent project to be implemented. This meeting was organized with an objective to sensitize community on the proposed project for PHC via suitable interventions (infrastructure and graphical) and envisaged cum expected behavioural change via the same and to bring in the necessary 'support and awareness' among the primary stakeholders, i.e. PHC Staff and Users on keeping the facilities as it is by using the same in a way it has been envisaged for their own benefits and also for long- term sustainability, in the process to become a lighthouse example, motivating Health Dept. to replicate the same in other PHC.



Stakeholder engagement meeting at PHC

1.1 Key outcomes of the meeting

- i Dr. Purna (Medical Officer cum Principal Doctor) thanked the team for selecting her PHC for the intervention given that this PHC has also selected for receiving National Quality Assurance Standards (NQAS) Certification and Urban95 intervention would make her PHC ratings very high for receiving this certification, pending in Oct- Nov'22.
- ii The meeting ended with PHC staff and community/ users appreciating the idea behind doing this intervention.
- iii They also have assured the team that they will consider this PHC as their own space and will try their level best to keep it in a well maintained condition by suitable behavioural change as explained to them.

2) Development of 1.5 kms connected shared street & 03 family friendly junctions

A stakeholder engagement meeting was organized with community at Saheli nagar neighbourhood for taking inputs on the draft designs and for sensitization & awareness for expected behaviour change. This meeting was organized with

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objectives to take inputs & suggestions from the stakeholders on the draft designs & also to bring in the necessary 'support and awareness' among the stakeholders which would help in implementation of the project.

2.1 Key outcomes of the meeting

- i Stakeholders appreciated the design ideas presented to them and they specifically liked the type of children engaging activities, shading & seating elements proposed in the design. They acknowledged that these elements will help in promoting the usage of the proposed street. Stakeholders suggested transforming the street into an ITC accessible space with speed limits & safe crossings for transforming it for better walking experience, especially with the young children.
- ii PMU team further acknowledged having one more meeting with them on site after finalization of the design.



Stakeholder engagement meeting

2. Meeting with UMC officials & Representatives on 13th Sept'22 for progress update on Sensory park

The draft conceptual design proposal via 3D Walkthrough for the Sensory Park at Gulab Bagh (finalized site) were presented to Commissioner, Mayor and Dy. Mayor, UMC on Tuesday on 13th Sep'22 in their individual chambers for their consent on the same.

2.1 Key outcomes of the meeting

- i Commissioner UMC liked the designs presented to him and shared that it would be good if the team can explore the possibility of bringing the cost down to some extent if possible. He shared that as the proposed park will need be regularly maintained, hence suggested to insert such bid clauses in the bidding document under which the contractor shall be liable for the operation and maintenance of the sensory park up to 10 years post construction.
 - ii Mayor UMC & Dy. Mayor also liked the design ideas presented to them and assured their support for the project.
 - iii As a way forward PMU team updated the officials & the representatives of UMC that the team shall finalize the semi-permanent project for implementation to test the feasibility & design. Along with it they shall also finalize the costing of the entire project and will discuss the same with them.
3. On the **development of 1.5 kms shared connected street and 03 Child & Family Friendly Junctions** a meeting was held with Hon' Mayor and UMC commissioner on 7th Sept'22 in which the Program Manager from PMSU and Team Leader & UD Expert from PMU presented the proposed conceptual designs in form of presentation along with the overall costing.

3.1 Key outcomes of the meeting

- i UMC Commissioner & Hon'Mayor praised the conceptual design prepared for the project.
 - ii UMC Commissioner & Hon'Mayor approved the Semi-permanent intervention & suggested moving forward on the project and to start coordinating on the on-ground engagement activities for successful implementation.
4. On the **Child Priority Zone of Ashok Nagar** tactical concepts was discussed with Hon'Mayor and UMC commissioner 2nd Sept'22.

4.1 Key outcomes of the meeting

- i The Semi-permanent project was approved by the UMC Commissioner & the Hon'Mayor and the file procedure was also completed.
 - ii PMU team started with the filing process for the same after the approvals.
5. On the **Semi-Permanent projects of the PHC, Machla Magra and AWC Manoharpura** the bids opened on 21st Sept'22 & 28th Sept'22, but due to the strike of Junior Engineers at UMC, the filing process for evaluation of bids for finalizing the contractor at UMC's end (civil works) could not get completed in Sept'22 month. It was targeted to further coordinate with UMC officials & engineers to

start on-ground implementation (civil works) in Oct'22. Although the painting works at PHC Sec-11, started on 26th Sept'22.



Painting work at PHC Sec-11, Hiranmagri

Engagements of October'22

1. On the **Semi-Permanent projects of the PHC, Machla Magra and AWC Manoharpura** the on-ground implementation (civil works) could not be started due to the strike of the junior engineers and also due to the Diwali vacations, although the site visits were conducted to the AWC Manoharpura on 17th Oct'22 to make the contractors understand about the project details. Discussion was also held with Dr. Perna, Medical Officer at PHC Sec-11 & with Ms. Nidhi Rani Joshi, CDPO Udaipur (Urban) on 19th Oct'22 to coordinate for the project implementation and to further discuss on applying for the No Objection Certificates (NOC). It was targeted to start the on-ground implementations at both the sites by mid Nov'22 after seeking NOC's from both the departments.
2. On the **Semi-permanent intervention to be implemented under the development of 1.5 kms connected shared street and 03 family friendly junctions** a meeting was held with Mr. B.L. Kothari, Advisor UIT on 13th Oct'22.
 - 2.1 **Key outcomes of the Meeting**
 - i Officials were updated about the concepts & details related with semi-permanent project.
 - ii Further pertaining to this meeting, Executive Engineer UIT was also followed but meeting could not happen in the month of Oct'22 due to the unavailability of the official.
3. On the another **Retrofitting Project related to the Aanganwadi Centre**, site visits were conducted to the potential AWCs which included AWCs of Sundarwas, Khempura, Dhebar Colony, and Indira Colony on 13th Oct'22.



Site visits to Aanganwadi Centers of Sundarwas and Khempura

Engagements of November'22

1. With regards to the **Semi-Permanent projects of the PHC, Sector-11, Hiranmagri and AWC Manoharpura** meetings & follow-ups were done with the officials of the District Elementary Education Officer (DEEO) & Medical & Health department Udaipur for seeking NOC's to start the ground works at both the sites.

1.1 Key outcomes of the Meetings

- i NOC's were taken from both the departments and the follow-ups were started with UMC officials to start the ground works at both the project sites.
- ii As a result of these meetings the implementation works started at the PHC in the fourth week while in AWC it started towards the last week of Nov'22.

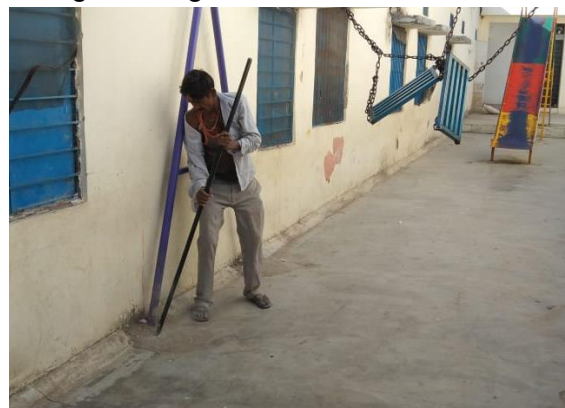
2. Site visits were conducted to the **Semi-Permanent project sites of the AWC Manoharpura & PHC-Sec-11** with the Assistant Engineers & Junior Engineers from UMC to monitor the work progress in the month of Nov '22.



Civil work in progress at the PHC Sec-11, Hiranmagri



Discussion during the site visit at the PHC Sec-11, Hiranmagri with Engineers from UMC & Contractor



Site visits to the AWC Manoharpura with Junior Engineer & Contractor for starting the on-going works and work in progress at AWC Manoharpura

2.1 Key outcomes of the Field visits

- i Site challenges were discussed with the UMC officials with regards to the Semi-permanent project site of the PHC Sec-11, Hiranmagri. Accordingly as per the discussions the contractor was further guided.

- ii Discussions were done with the contractor during the field visit to the semi-permanent sites of the Aanganwadi Centre Manoharpura. The contractor was further guided to initiate the work as per the discussions.
3. An **Inter-city Meeting between PMU Teams of Udaipur & Pune** was held on 10th Nov'22 for sharing the project experiences by PMU Udaipur with PMU Pune, specially related to the Kids Festival held and the Child Priority Zone- Ashok Nagar. Team members from both the PMU and PMSU teams joined the meeting and the PMU Udaipur team presented both the projects.
- 3.1 Key outcomes of the meeting**
- i During the presentations PMU Udaipur team shared the process for finalizing both the projects, conceptualizing them, testing the ideas and Implementation, integration of UMC & other stakeholders in the overall process etc.
 - ii The planning of the pre, during and post were also shared during the presentation.
4. Under the **Urban95 Academy Program**, an alumni meeting was held on 17th Nov'22 to discuss on the progress of the projects in Urban95 cities that participated in Cohort-01.
- 4.1 Key outcomes of the meeting**
- i UD expert from PMU presented the overall design and semi-permanent implemented at CPZ-Ashok Nagar and also presented the concept designs of the Sensory Park on which further discussions were held between the LSE team members.
5. On the Semi-Permanent Intervention to be implemented under the **development of 1.5 kms Connected Shared Street and 03 Family Friendly Junctions** discussions were held in the month of Oct'22 on the concepts and designs with the UIT officials.
- 5.1 Key outcomes of the meeting**
- i Officials were updated about the project progress on the semi-permanent intervention.
 - ii It was advised by the UIT officials to further discuss the same with other officials from UMC.
 - iii PMU team followed with the UIT officials for further discussions but meetings could not happened due to the unavailability of the officials due to the G-20 event going to be held in Udaipur in the first week of Dec'22.

Engagements of December'22

1. For the new retrofitting projects to be done at a PHC and an AWC, meetings were held with DD ICDS & DPM, Medical & Health Department regarding discussing the potential sites.

1.1 Key outcomes of the Meeting

- i The presentation related to the potential sites was presented before the Deputy Director, ICDS on 21st Dec'22 on which further support was assured by her.
 - ii For selecting the PHC for the new retrofitting project under the Urban95 Phase-II, potential sites were suggested by the Medical & Health department to which field visits were conducted by the PMU team members and it is targeted by the PMU team to finalize the potential sites by 1st week of Jan'23.
2. On the semi-permanent intervention to be implemented under the **Development of 1.5 kms Connected Shared Street and 03 Family Friendly Junctions** discussions were held with the UMC officials & ward councilor on 21st Dec'22 regarding the implementation of the semi-permanent project at the UMC stretch.

2.1 Key outcomes of the Meetings

- i UMC officials & the ward councilor were shared the project progress as well as the designs of the semi-permanent project. The suggestions provided were later incorporated in the designs.
- ii It was targeted to have further discussions for implementing the semi-permanent by mid-jan'23.

Engagements of January'22

1. As a part of Urban95 Phase-II scoping **retrofitting projects to be implemented at PHC and AWC** meetings were held with CMHO, Medical & Health department on 19th Jan'23 in which he presented the analysis of the potential sites (Dhanmandi, Madri, Sector-14, Mini PHC Picholi, Neemachkheda) which was earlier discussed with him in the month of Dec'22.

1.1 Key outcomes of the Meeting

- i He suggested PMU team to further proceed on the same and he assured to provide further support required.

It was targeted to discuss the same with the UMC Commissioner but due to the transfer of the Commissioner the same could not be discussed in Jan'23.

2. Meetings were conducted with Mr. Ritesh Patidar, Executive Engineer, UMC with regards to **creating the permanent icon/tab of Urban95 Program on the UMC website.**

2.1 Key outcomes of the Meeting

- i The permanent icon of the Urban95 Program was created on the UMC website after multiple discussions with the Engineer & the vendor along with uploading of the approved documents from both the phases.

URBAN95 – Stakeholder Engagement Report (19-24 Months)



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दिल्ली में पहिले हेतु पहिले कृपया। इन्फोर्मेशन प्रदान करके हेतु पहिले कृ। नगर निगम प्रत्येक दूर संवादीय आवाज सही में।

Urban95 Phase-I

Realizing the need to transform its urban built environment into more Infant, Toddler, and their Caregivers (ITC) responsive and ITC friendly, Udaipur in Rajasthan has agreed to be part of Urban95 Program, and in process has join hands with BVL via a formal Memorandum of Understanding (MOU). The Phase-I of the Urban95 Program began in June 2019 for a period of 18 months and given the success of the same, has now has moved into larger and bigger phase starting Feb'21, and planned for 36 months.

S.No.	Title	Download
1.	Comprehensive Baseline Report-Phase I	Download
2.	ITCN Template Udaipur- Final	Download
3.	Anganwadi Training Program Documentation-Phase I	Download
4.	Tactical Intervention - Traffic-Calmng Measures at Vidhya Bhawan Pre-Primary School Entrance	Download
5.	Tactical Intervention - Activating an Informal Public Space at Najyon ki Talai Chowk	Download
6.	Tactical Intervention - Rejuvenation of Meera Park, Bhatiyani Chohatta	Download
7.	Tactical Intervention - Young Kids Festival at Manikya Lal Verma Park, Duth Talai	Download
8.	Project Report - Development of Dewali Sunset Point into an ITC Responsive Space	Download
9.	Project Report for Integrating ITC features within Town Hall Park in Udaipur	Download

7. Way Forward

As a result of rigorous stakeholder engagements conducted with the concerned stakeholders on the designs/ideas prepared by the PMU, the team was able to move forward/making progress on the tasks.

It was targeted to conduct rigorous stakeholder engagements with the concerned stakeholders to make progress under the deliverables. PMU targets:

1. To organize the third PSC meeting by April'23 to showcase the project progress with reference to the various activities and to get the multiple documents approved from the PSC members.
2. To conduct stakeholder engagements with regards to the Child Safety Guidelines for discussing the framework.
3. To organize 2nd Capacity Building Workshop (CBW) in the month of Feb'23.
4. To conduct stakeholder engagements with regards to the development of 1.5 kms connected shared street and 03 family friendly junctions to discuss the final designs for implementation of the semi-permanent project.
5. To start the implementation of the various projects including Sensory Park, CPZ-Ashok Nagar, new retrofitting projects related to the AWC & PHC in the upcoming months.
6. To organize the Second Urban95 Kids Festival by March'23.

PMU team envisages having meetings with various important stakeholders on regular basis to showcase the progress as well as to keep them intact in the decisions taken. It shall help in moving the things forward and to keep the stakeholders active.

8. ANNEXURES

Annexure – 1

A. Minutes of the Meeting of the Progress Review Meeting held with UMC on 15th August 2023

A Progress Review meeting was organized in the conference hall of the Smart City. This meeting was chaired by Commissioner UMC in which PMU; Parents+ & PMSU teams presented the progress of the Urban95 Phase-II deliverables in details. This meeting was attended by:

S.No.	Name	Designation
Udaipur Municipal Corporation		
1	Himmat Singh Barhath	Commissioner UMC
Project Management Steering Unit (PMSU), Udaipur		
1	Amit Upadhyay	Program Manager Urban95 Program, Udaipur
2	Akhilesh Tank	City Coordinator, Urban95 Program, Udaipur
Project Management Unit, Udaipur		
1	Pushpendra Srivastava	Team Leader PMU
2	Abbas Kikali	Urban Designer
3	Om Prakash	ECD Expert
4	Rahul Rathi	Research Associate
Parents +, Udaipur		
1	Surbhi Yadav	Team Leader Parents+
2	Manish Yadav	Senior Program Designer

The key discussion points of the meeting are as under:




1. PMU shared the status of the Semi-Permanent Projects. It was apprised that one project file (PHC Sec-11) has been cleared and the other one (AWC-Manoharpura) is still in process to which Commissioner UMC shared that he will look into the matter and shall try to move the other file as well.
2. UMC Commissioner discussed that the contractors are slow moving and they take enormous time in completing the projects awarded to them. To this PMU team apprised that they shall regularly follow up on the on-ground implementations to fasten the overall process.
3. The reasons for the delays of 4 months in projects i.e. Semi-Permanent Projects from Phase-I, Child Priority Zones & development of 1.5 km stretch & 3 family friendly junctions were asked by the UMC Commissioner. To which the various reasons were explained by the Team Leader. However UMC Commissioner was assured to gear up & mitigate the timelines of the said projects.
4. On the 1.5 km stretch presentation by the UD expert Commissioner UMC shared his ideas. They were:


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- i More permanent elements can be added which can give the project sustainability. This may stop local vendors, vehicles to use the allocated/dedicated space for various activities.
 - ii Provisions of parking shall be looked after on the 1.5 km stretch. Spaces adjoining to Vidhya bhawan & ground within the campus (in front of field club) can also be one of the potential options. Team Leader also apprised to initiate on-street & off-street parking surrounding the project area to minimize the vehicular movement.
 - iii Committee regarding the implementation of the Street Vending Zones plan is yet to be formed after its elections which are also closer. It was shared that after the formation of the committee, the street vending plan shall be executed. This will help in managing the vendors located near the Sukhadia Circle.
 - iv To consider/proposing the unique/ child attracting slides. For reference example of the Manikya Lal Verma Park was shared (Elephant slides etc.)
 - v To consider the local/ground level aspects so that the prepared design/concept can be executed with minimum challenges.
 - vi These kinds of interventions once accepted by people/authorities can also be replicated in the different parts of the City.
 - vii Funding options for the implementation of the project can be looked after in form of CSRs, budget from UMC, UIT (breaking implementation into multiple parts, Cost breakup) etc.
 - viii It would be good if after the completion of the implementation it can be managed (O&M) by any private agency in the form of PPP model as it would help in better management of road & junction.
 - ix It was shared that as there is another project ongoing nearby (Gumania Nallah site) by the Denmark Embassy in coordination with UMC which shall also widen the overall impact in the area.
5. It was suggested by Commissioner UMC to PMU team to visit the Pannadhay Park (Govardhan vilas area) (which is also going to be visited by Defense Minister, Govt. of India for an inaugural) has also some space which could be used for creating the large sand pits. He suggested PMU team to visit the site & to submit design recommendations/ideas in next two days.
 6. On the Child Priority Zones, it was discussed/advised that the site proposal of Hanuman Park should be discussed with the Mayor, UMC (as the ward lies with him) to take his views on the designs prepared.
 7. It was discussed to perform stakeholder engagement (Mayor, Ward Councillor, concern citizen from the neighborhood and etc) for every project for inclusion of all and to also keep them engaged during various stages.
 8. It was also discussed that a bi-monthly progress update meeting shall be organized with UMC in which progress on the deliverables shall be discussed.
 9. Commissioner suggested the PMU team to finalize the projects as soon as possible so that they can be taken into the implementation.

Commissioner, UMC suggested that all timelines shared during the presentation should be strictly adhered to and in the next meeting the report of the activities should be shared.

B. Minutes of the 2nd PSC meeting held on 29th Sept'22

  
Municipal Corporation, Udaipur Town hall Link Road, Udaipur (Raj.) <small>☎ 0294-2421255, 2420013, Helpline no.0294-2426262, Email:- commnngm-udji-rj@nic.in</small>
Sr. No. Ni.Vi.Ja/2022-23/967 Date: 29/10/2022
<u>URBAN95 UDAIPUR PHASE-II PROJECT STEERING COMMITTEE</u> <u>MEETING</u> <u>Minutes of the 2nd PSC Meeting held on 29th Sep'22</u>
A. BACKGROUND <p>The 2nd Urban95, Udaipur Phase-II Project Steering Committee (PSC) meeting was organized by Udaipur Municipal Corporation (UMC) in the conference hall of Udaipur Smart City limited on 29th Sep'22 at 12:00 am till 2:00 pm. The objective of this meeting was to review the program progress and to provide approvals on the costs of the various projects/ program activities/ documents presented by the Programme Management Unit (PMU) comprises of ICLEI-SA & Ecorys and Parents+ comprises of Jatan Santhan with the support of Program Management Support Unit (PMSU) under the Urban95 Udaipur Phase-II Program.</p>
ATTENDEES: <ul style="list-style-type: none"> • Mr. Himmat Singh Barhath, Commissioner (UMC) & Chairman (PSC) • Mr. Roshan Patel, Additional Superintendent of Police (ASP), Udaipur & Representative Member (PSC) • Ms. Rushda Majeed, Country Representative, BvLF & Member (PSC) • Mr. Pankaj Kumar Dwivedi, Deputy Director, ICDS & Member (PSC) • Mr. Chandra Shekhar, DEEO, Udaipur & Member (PSC) • Ms. Shashibala Singh, Executive Engineer, UMC & Member (PSC) • Ms. Nidhi Rani Joshi, CDPO, ICDS & Representative Member (PSC) • Mr. Fateh Singh, Traffic Sub-Inspector, Police Department & Representative Member (PSC)



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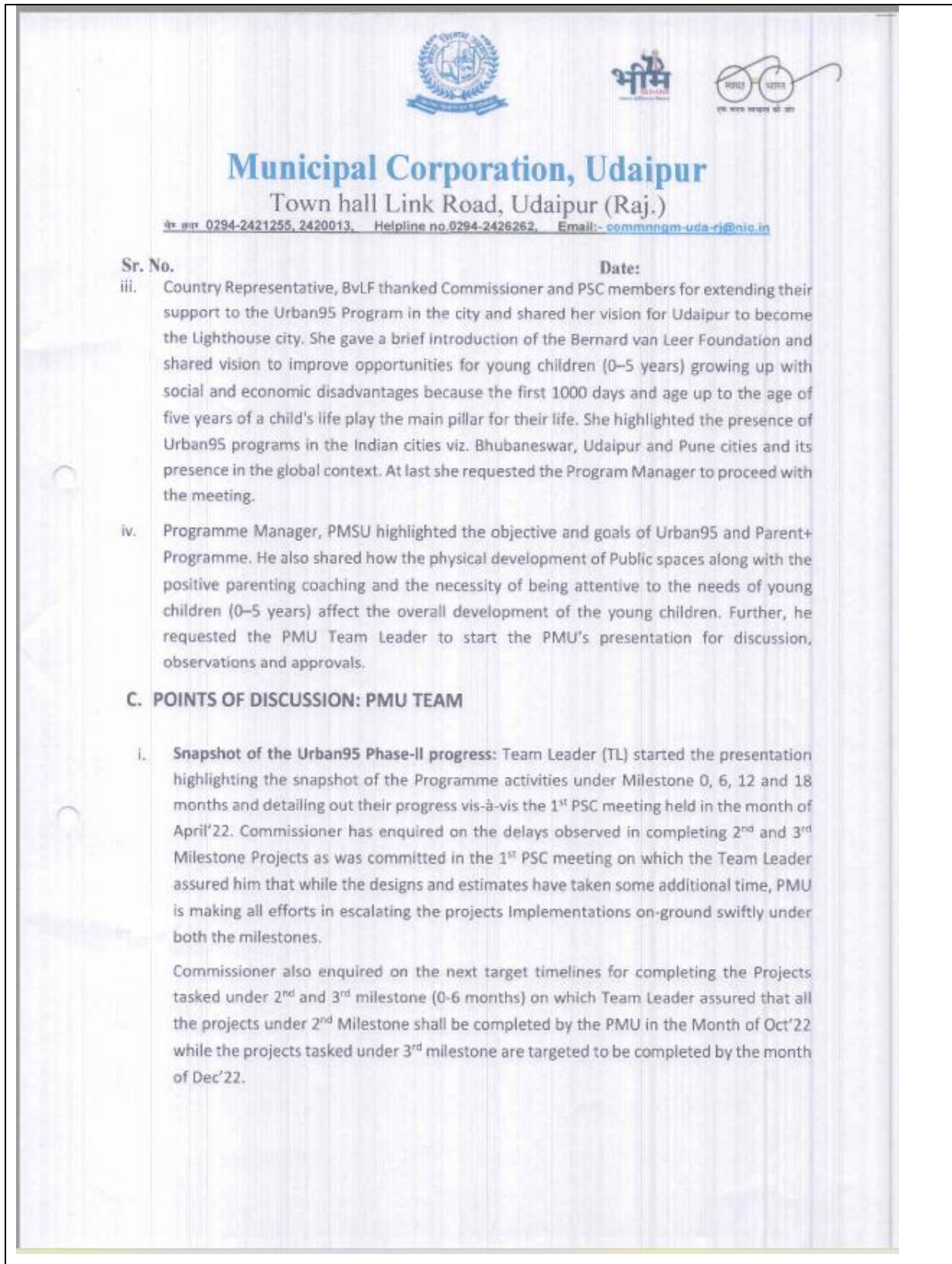
Phone no. 0294-2421255, 2420013, Helpline no.0294-2426262, Email:- commnngm-uda-rj@nic.in

Sr. No. **Date:**

- Mr. Amit Upadhyay, Programme Manager, PMSU (Urban95 Phase-II)
- Mr. Akhilesh Tank, City Coordinator, PMSU (Urban95 Phase-II)
- Mr. Prakash Kumar Paul, External Advisor, BvLF
- Ms. Avantika Arjuna, Senior Manager, ICLEI South Asia
- Mr. Sk. Salim Altaf, Associate Director, Ecorys
- Mr. Pushpendra Srivastava, Team Leader, PMU
- Ms. Surabhi Yadav, Team Leader, Parent+
- PMU team members: Mr. Abbas Kikali (Urban Designer-UD), Mr. Yougal Tak (Urban Development and Institutional expert-UDI), Mr. Om Prakash (Early Childhood Development expert-ECD) and Mr.Rahul Rathi (Research Associate-RA)
- Parent+ team members: Ms. Neelu Chaudhary (Documentation and Knowledge Management expert-DKM), Ms. Usha Choudhary (Early Childhood Development expert-ECD), Mr. Prashant Singh (Social, Behaviour Communication Change and IEC expert-SBCC & IEC), Mr. Manish Yadav (Sr. Programme Designer-PD), Ms. Jasminder Kaur (Urban Planner-UP).

B. MEETING INCEPTION

- I. The meeting was initiated by the Program Manager, PMSU with the greetings to the PSC members and requesting the Commissioner, UMC and Country Representative, BvLF to start the meeting with a welcome note.
- II. Commissioner, UMC welcomed all to the 2nd PSC meeting and expressed to expedite the completion of the projects targeted under Urban95 program maintaining good quality of work and outcomes. He expressed that this programme is unique as it is providing better opportunity to the young children in the city for their overall development and shaping up their better future.





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Sr. No.

Date:




- ii. **Development of Child Priority Zone (CPZ)** – Team Leader and UD expert explained about the concept of the Child Priority Zone and Anchor Institute and apprised to all the Committee members about the site location, prevailing issues related to accessibility, Inclusivity, playfulness and safety for the young children's of the Neighborhood and how their needs are incorporated in the design through provision of footpaths, dedicated play zone in Hanuman Park for young kids, speed calming provisions such as table top, rumble, sign boards highlighting vehicle speed of 20KMPH for slow vehicle movement , interactive and learning paintings on the walls and facilitating caregivers in and surrounding the Anchor Institute through seating, shading, parking etc. Costs related to execute semi-permanent and permanent Interventions and timelines for finalizing the projects has been discussed in length.

Commissioner and Deputy Director, ICDS suggested PMU to maintain the execution quality in the Urban95 Projects and having regular discussions with the contractors. They also suggested discussing the designs with the local stakeholders and community representatives for their visibility and their Integration with the Urban95 objectives. Commissioner enquired on managing the drain cleaning while developing footpath over them on which Team Leader explained that the provisions of removable drain covers are considered as per the prevailing norms and standards.

- iii. **Development of 1.5 km of Connected Street and 03 Family Friendly Junctions:** Team Leader and UD expert presented the concept of the child & family friendly road & family friendly Junctions to the PSC members. They highlight the prevailing issues of safe walking and crossing, unorganized vending, on/off street vehicle parking issues and encroachment of the street spaces through utilities and construction activities. UD expert explained how provisioning of suitable width of footpaths, having child Interactive Zones, safe crossing provisions for a family, vending and parking management measures shall help in bringing behavioral changes in the caregivers and stakeholders. Costs related to execute semi-permanent and permanent Interventions and timelines for finalizing the projects has been discussed in length.

UMC Commissioner suggested discussing the proposed designs with the shopkeepers of the proposed road section and the ward councilors for their participation and

Sr. No.	Date:
	<p>coordination while executing the design. Programme Manager, PMSU requested commissioner and PSC members for their support on stakeholders meeting and engagement with this task. It was acknowledged by all.</p>
iv.	<p>Semi-Permanent Projects of Aanganwadi Centre Manoharpura & Public Healthcare Centre (PHC), Sec-11: Team Leader updated PSC that the design concepts of both these projects were approved in the previous PSC meeting while the locations was suggested to be changed. Alternate locations were finalized in consultation with the UMC, ICDS and Health departments. He presented the design and permanent elements considered for the Interventions in both AWC and PHC along with the expected behavioral changes to bring into these ITCN facilities. He apprised the committee that the behavioral impact post executions will be assessed by the PMU and the outcomes shall be shared with all members. Costs related to execute semi-permanent and permanent Interventions and timelines for finalizing the projects has been discussed in length.</p> <p>During the discussion, UMC Commissioner and Deputy Director, ICDS suggested to involve suitable agencies having experience in construction of similar kind of projects, having regular interaction with the selected contractors and making them understand the importance of Urban95 projects along with the quality assurance.</p>
v.	<p>Development of the Sensory Park: Team Leader presented the conceptual design of the Sensory Park proposed to be developed adjoining to the Bird Park in the Gulab Bagh Park. The themes adopted, materials and spaces designed for young children's to understand and improve their sensory skills were discussed and presented through a walkthrough video to the Committee members. Costs related to execute semi-permanent and permanent Interventions and timelines for finalizing the projects has been discussed in length.</p> <p>Commissioner enquired on any evaluation done by PMU for the alternate site option suggested by the Deputy Mayor to which Team Leader responded that the existing site location is very strategic as its adjoining to other ITCN facilities while the other site will not be having such advantages. Team Leader expressed that to protect the sensory park from the vandalism and safety threats; see through high fencing shall be provisioned in the design. The suggestion was acknowledged by the commissioner.</p>

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Sr. No.	Date:
	Commissioner discussed on the operation and maintenance part of the Sensory Park to which Team Leader assured on including the relevant clauses in the tender documents. Commissioner suggested reusing the waste materials and unused wooden logs for the implementation. The same was acknowledged by the Team Leader with thanks.
vi.	Monitoring and Evaluation Framework, ITCN Dashboard: Team Leader shared update on the document being progressive and is targeted to be finalized in the month of Oct'22. Country Representative, BvLF enquired whether the ITCN dashboard will be seen on the UMC website to which the Team Leader apprised that the dashboard will be made compatible to be seen on the website as well as other electronic devices such as mobiles and computers. It shall help the commissioner and other engineers to monitor the program progress frequently.

D. POINTS OF DISCUSSION: PARENT+ TEAM

- i. **Snapshot of the Parent+ Phase-II progress:** A snapshot of the Program activities under milestone 0, 6 and 12 and their finalization progress vis-à-vis the 1st PSC meeting was presented by the Team leader.
- ii. The UMC Commissioner suggested that all timelines should be strictly adhered and the quality shall be adhered while finalizing all activities.
- iii. The presentation followed with the approval request made by the Jatan team to the Committee members on the following documents;
 - AWWs, play school teachers and crèche owner training report (1&2)
 - PSE kit workshop report
 - Safety Audit Report
 - Monthly Progress Report (Mar'22 – Aug'22)
- iv. **Safety Audit:** Urban Planner expert explained the objective, process adopted and outcomes from the Safety Audit in detail. DD, ICDS Country Representative, BvLF and Commissioner have reiterated to discuss the study outcomes with the concerned department before seeking approvals. Jatan team affirmed that they shall discuss the documents outcomes with the ICDS and UMC.

C. Minutes of the RBA dissemination session held on 15th Dec'22


Municipal Corporation, Udaipur
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 17-11-2022

Serial No:- *Ni.vise./22-23/1058* Date - *17-11-2022*

BACKGROUND:

The dissemination of the Rapid Behavioural Assessment (RBA) conducted under the Urban95 Phase-II was held on 15th Dec'22 in the mini meeting Hall of Udaipur Municipal Corporation (UMC) under the chairmanship of Mrs. Chetna Bhati, Deputy Superintendent of Police, Udaipur from 12:30 PM to 2:00 PM. In this meeting Project Management Unit (PMU), Urban95 Phase-II in coordination with Project Management Steering Unit (PMSU), Urban95 Program Udaipur organized the dissemination session of RBA with the concerned stakeholders in which the outcomes of the RBA exercise along with the challenges faced were presented in details.

ATTENDEES:

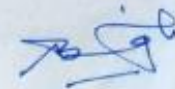
- Mrs. Chetna Bhati, Deputy Superintendent of Police, Udaipur
- Mrs. Shashibala Singh, Executive Engineer, UMC
- Mr. K.P.Vyas, Executive Engineer, UMC
- Mr. C. S. Chauhan, Executive Engineer, Urban Improvement Trust (UIT), Udaipur
- Mr. Vaibhav Saroha, District Program Manager (Urban), Medical & Health Department, Udaipur
- Mr. Harish Trivedi, Assistant Engineer, UMC
- Mr. Sunil kumar Bohra, Assistant Engineer UMC
- Mrs. Purna, Medical Officer, Urban PHC Sec-11, Udaipur
- Ms. Jaya Veerval, Lady Supervisor, ICDS, Udaipur
- Mr. Rajkumar Raju, Junior Engineer UMC
- Ms. Rekha, AWC Worker, Manoharpura, Udaipur
- Ms. Sanjeeta Agnihotri, Director, Centre for Change & Communications –India (CCC-I)
- Mr. Amit Upadhyay, Programme Manager, PMSU (Urban95 Phase-II)
- Mr. Akhilesh Tank, City Coordinator, PMSU (Urban95 Phase-II)

[Signature]

- PMU team members: Mr. Pushendra Srivastava (Team Leader), Mr. Abbas Kikali (Urban Designer-UD), Mr. Yougal Tak (Urban Development and Institutional-UDI), Mr. Om Prakash (Early Childhood Development-ECD) and Mr. Rahul Rathi (Research Associate-RA), Mr. Harbhajan Singh (Project Advisor)
- Parent+ team members: Ms. Surbhi Yadav (Team Leader), Ms. Neelu Chaudhary (Documentation and Knowledge Management-DKM), Ms. Usha Choudhary (Early Childhood Development-ECD).

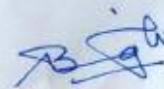
The detailed proceedings of the dissemination session are as under:

- **Mr. Pushendra Srivastava, Team Leader, PMU** officially welcomed the stakeholders and shared information on the RBA dissemination session & PMU team setup at Udaipur under the Urban95 Phase-II.
- **Mr. Amit Upadhyay, Program Manager, PMSU, Urban95 Program** gave a brief introduction of the Urban95 Program along with the various on-going projects and also shared a brief overview of the Rapid Behavioural Assessment (RBA) conducted under the Urban95 Phase-II. He shared the overall objectives & purpose of conducting the RBA and then shared general insights on facilitators and barriers faced by caregivers (mothers/fathers/other caregivers) of children under the age of 06 years using different infant, toddler, caregiver (ITC) destinations in the city and the service provider's experience of operating, maintaining and providing services at different ITC destinations (facilitators and barriers). He also shared that how these insights and identified priority behaviours will be feed into principles of design leading to modification and development of ITC friendly spaces in the city.
- **ECD expert, PMU** further presented on the overall methodology adopted for RBA and the site selection process followed for selecting various ITC destinations. ECD Expert shared the various criteria along with the sample size adopted for the site selection and the overall process through which this exercise was completed which included finalizing the various questionnaires, conducting field exercises to assess the behavioural responses from the Identified ITC destinations in form of Focused Group Discussions with service providers and caregivers, Key Informant Interviews with various Govt. Departments & by Participatory Learning Action (PLA).
- He explained that one number of Anganwadi Centre (AWC), Primary Healthcare Centre (PHC), City Level Park, private crèche, Major Street and Child priority zone (Area) were studied under the RBA. He also highlighted that focus group discussion with the mothers and fathers, In-depth Interviews with the caregivers and service providers and observations surveys were conducted and analyzed under this study for analyzing the behavioral barriers and motivators. Further the observed barriers shall be targeted to convert into motivators through various development projects considered under the Urban95 Program.
- **Mrs. Sanjeeta Agnihotri, Director, CCC-I** presented the outcomes in details:
 - She presented on the site specific insights from the RBA, emergent priority behaviors and indicative recommendations. She shared during the presentation that the RBA covers all five themes of the ITCN framework



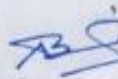
(Accessible, Inclusive, Playful, Safe and Secure and Green), but 'Safe' & 'Playful' themes emerged as priority areas from the interactions done with the caregivers and service providers.

- She presented in detail about the key findings of the RBA along with the identified priority behaviours across the various ITCN facilities. The insight included identifying the features of an Ideal ITC facility from the lens of Caregivers and Service providers, activities enjoyed by the children's, prevailing feedback mechanism, service providers behaviors and support required and various rating provided by the caregivers on various parameters of the ITC destinations. She presented the insights related to the Participatory Learning Action (PLA) conducted at the Child Priority Zone-Neemach Kheda before the stakeholders and highlighted the existing challenges faced by the caregivers while commuting to the ITC destinations using streets. She focused on the purpose, mode of transport, trip behavioral and usage of the play areas in this section for understanding the challenges.
- She also highlighted the Impact of communication using various media platform for disseminating ECD related Information to the caregivers, Impact of Covid-19 on usage of child friendly spaces, Infrastructure and behavioral challenges at the studies ITC destinations.
- Audience profile of Caregivers & Service Providers were also presented by her before the stakeholders to make them understand about the behavioral challenges faced at the various ITC destinations and how these challenges impact the growth & development of the children.
- **ECD Expert PMU** presented the Indicative Infrastructure solutions/recommendations to resolve the behavioral challenges in details which focused on improving the ITC spaces to child friendly spaces through various mediums like using colours, making dedicated zones for young children, using age appropriate ECD messages, encouraging counseling session with the caregivers, using SBC campaigns to encourage and involving caregivers to make them understand about the Importance of Early Childhood Development..
- At the end of the meeting it was requested to the participants to express their thoughts on the shared RBA content and to suggest the measures the Individual departments would like to foresee towards mitigating the behavioral barriers for young children and their caregivers and making the city transforming into the child friendly city. Few of the suggestions which were shared during the meeting are as under:
 - **Ms. Chetna Bhati, Deputy Superintendent of Police, Udaipur** suggested adopting innovative means for using the existing spaces. She suggested adopting and implementing "No vehicle zone" mechanism on weekends preferably Sundays at few public spaces/streets including the Saheli marg for making the adjacent green spaces/parks accessible to the young children and their caregivers. Police department may extend their support planning these kind of activities.



- **Ms. Shashibala Singh, Executive Engineer** shared that Udaipur Municipal Corporation is making efforts to transform places associated with the young children into ITC friendly destinations and these ITC Friendly destinations needs be developed at various places in the Udaipur district for which the Municipal councils/boards and UII needs be come forward.
- **Mr. Vaibhav Saroha, District Program Manager, Medical & Health Department** shared that the AWCs should be allotted a room in the nearby schools for making spaces available to them as well as to make grounds available to the young children to conduct the physical activities. He further shared that AWCs needs to be given attention and more efforts are required for transforming these into ITC friendly destinations.
- **Medical Officer, Dr. Purna, PHC-Sec-11** shared that there is a need to develop a special area for children in every hospital, so that the child is not intimidated by the name of the hospital.

Towards the end of the dissemination session a vote of thanks was given by Mr. Pushpendra Srivastava, Team Leader PMU & Mr. Amit Upadhyay, Program Manager Urban95 Program.



(हिम्मत सिंह बारहठ)
आयुक्त,
नगर निगम, उदयपुर
for

प्रतिलिपि प्रेषित

1. महापौर महोदय, नगर निगम, उदयपुर
2. कार्यालय प्रति
3. परियोजना अधिकारी, अर्बन95

प्रति

1. उपायुक्त- नगर निगम, उदयपुर
2. सचिव- नगर विकास प्रन्यास, उदयपुर
3. अधीक्षण अभियंता/ अधिशाषी अभियंता - नगर निगम, उदयपुर
4. अधीक्षण अभियंता/ अधिशाषी अभियंता- नगर विकास प्रन्यास, उदयपुर
5. जिला शिक्षा अधिकारी (प्रारम्भिक), उदयपुर एवं ब्लॉक शिक्षा अधिकारी- शहर/गिर्वा/बड़गांव
6. उपनिदेशक, समेकित बाल विकास सेवाएं एवं CDPO- शहर, महिला पर्यवेक्षक- उदयपुर शहर समस्त
7. मुख्य चिकित्सा एवं स्वास्थ्य अधिकारी एवं जिला कार्यक्रम अधिकारी, चिकित्सा एवं स्वास्थ्य विभाग, उदयपुर
8. मुख्य चिकित्साधिकारी, UPHC माछला मगरा, देवाली - उदयपुर
9. अतिरिक्त पुलिस अधीक्षक- पुलिस विभाग, उदयपुर
10. कर्टी रिप्रेजेंटेटिव, बर्नार्ड वेन लीयर फाउंडेशन


आयुक्त,
नगर निगम, उदयपुर